

TEMSCO Tour Policies

The following items are NOT PERMITTED on any TEMSCO flightseeing tours:

1. Carry-on bags of any kind including purses, backpacks, and camera bags
2. GoPro extension poles, selfie-sticks
3. iPads, iPad minis or any tablet device
4. Drones
5. Animals of any kind

(Heli-Hike passengers are allowed one small backpack and encouraged to bring water.)

LAP CHILD POLICY: TEMSCO Helicopters maintains a standard “lap child” policy set by the FAA regulations. Children under the age of 24 months are considered “lap children” and do not need to be issued a standard ticket. On a child’s second birthday they become a ticketed passenger and will need to purchase a full fare ticket.

PASSENGER WEIGHT POLICY: Passenger names and weights are required by the FAA for passenger safety and comfort, as well as weight and balance calculations for flight manifesting. Additionally, passenger size and weight can be a factor in comfort and enjoyment of the flight. In order to comply with FAA safety requirements, avoid flight delays, and enhance the overall tour enjoyment for passengers, the following policy have been established:

SURCHARGE POLICY: Any passenger whose weight is 250 pounds (113 kilograms) or more fully clothed at the time of departure will have a surcharge fee of **\$100.00** added to the ticket price at the time of booking. Additional space will be reserved in the helicopter for that passenger.

Any passenger whose weight does not exceed 250 lbs. (113 kg), but has concern about adequate seating space, is encouraged to exercise the option of paying the additional surcharge to ensure extra space in the helicopter. Guest will be refunded if their weight is less than 250 lbs.

CANCELLATION POLICY: No cancellations within 24 hours of departure. Tours cancelled before 24 hours of departure will be charged a 10% cancellation fee.

WEATHER CANCELLATIONS: In the chance of weather cancellation, TEMSCO will inform vendors and guests as soon as possible. Guests are to be refunded 100% at the time of cancellations.

Tours operate weather permitting and are subject to meeting passenger minimums. Flight route and landing locations may vary due to conditions. All flight times are approximate.